Ketrin Ltd. is committed to providing high quality product and services which meet or exceed the requirements of our customers and other interested parties within the framework of the ISO 9001:2015 standard. Company policy provide a lasting framework for setting and reviewing its quality objectives through the following:

Ketrin Ltd. conduct its business operations with honesty, integrity, openness, accountability, effectiveness, transparency, quality, acting in good faith and with respect for the human rights and interests of our employees. Ketrin Ltd shall similarly respect the legitimate interests of principals, business environment and other intermediaries.

The standards of work and safety will be achieved by operating Quality Management System which meets the requirements of: International Maritime Organization (IMO); Standards of Training, Certification and Watchkeeping (STCW); International Organization for Standardization (ISO); Maritime Labor Convention 2006 (MLC); General Terms and Conditions of The Croatian Maritime laws.

Our operating philosophy based on the idea that the developing, motivating and recruiting a superior team of well-trained and competent employees to build and support future growth. Involve all employees in the quality system in a continuous effort to improve quality and promote teamwork.

Recruit only “best in class” seagoing personnel which have the highest level of qualifications, training and experience in order to ensure that receive the smallest negative feedbacks.

No fees or other charges for seafarer recruitment or placement or for providing employment to seafarer shall be borne directly or indirectly, in whole or in part, by the seafarer.

Ketrin Ltd. do not using any mechanisms or lists intended to prevent or deter seafarers from gaining employment for which they are qualified.

Continuously monitor the customer satisfaction from customers/interested parties and undertake immediate action to correct eventual defects thereof.

Customer satisfaction and the good name of the Company are directly dependent upon this working philosophy.

Split, 16.02.2018

[Signature]

Managing Director